Notice of References Cited Application/Control No. 10/748,040 Applicant(s)/Patent Under Reexamination VERDI ET AL. Examiner Michael C. Heck Art Unit Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	Α	US-2002/0002482	01-2002	THOMAS, C. DOUGLAS	705/10
	В	US-6,193,518	02-2001	Nocera, Tina M.	434/236
	С	US-6,256,613	07-2001	Falchuk et al.	705/2
	D	US-			
	Е	US-			·
	F	US-			·
	G	US-			
	Н	US-	<u>-</u>		
	ı	US-			
	J	US-			
	к	US-			
	L	US-			_
	М	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	Q					
	R					
	S					
	Т					

NON-PATENT DOCUMENTS

	HON-I ATENT DOCUMENTO						
*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)					
	U	Ackerman et al., Answer Garden 2: Merging Organizational Memory with Collaborative Help, ACM conference proceedings on Computer Supported Cooperative Work, ACM Press, NY, NY, 1996, p. 97-105					
	v						
	w						
	х						

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.